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technologies, llc

ARMY EMERGENCY RELIEF AND COAST GUARD MUTUAL ASSISTANCE

Army Emergency Relief and Coast Guard Mutual Assistance are engaged in providing interest-free loans and grants to active and retired service members and their families when they are in financial distress. Both aid societies have numerous installations overseas that service their clientele.

Problem

There were no off-the-shelf software packages that would allow them to collect the assistance data in their remote locations and transmit it to a loan management system that would integrate tightly with Microsoft Dynamics GP. Both organizations contacted BTP Technologies for a solution.

Solution

BTP created the **Samaritan** software for AER and the **CMP** web application for CGMA to make emergency assistance and fund-raising processing for its military aid clients fast, simple and efficient worldwide.   Samaritan is a powerful and flexible data capture application designed to record lending and fund-raising activities remotely and transmit this information to Headquarters via the Internet. In addition, Samaritan contains a module to manage its annual donations campaign. **CMP** is a web application that provides virtually the same assistance functionality as Samaritan.

Military aid society staff members anywhere in the world can start up Samaritan and CMP to process a loan or grant request. When processing loans, the screens collect the loan data in an intuitive series of tabs that follows their workflow. When finished, the form can be quickly and easily sent to HQ for processing via the World Wide Web.

Within moments the loan request can be seen at HQ and acted upon. No bulky paper reports to print and mail. Samaritan and CMP give you 24-hour-a-day, seven-days-per-week access to assistance processing and is fully integrated with the GPC Loan Management System.

The **Loan Management System (LMS)** is designed to integrate with the Samaritan and CMP data collection software at the front-end, and Microsoft Dynamics GP at the back-end. BTP designed **LMS** with user interfaces that have the look and feel of Microsoft Dynamics GP to deliver the loan data to the corresponding modules in Microsoft Dynamics GP. The primary features of **LMS** are:

- Validates the loan data entered by the user
- Calculates repayment schedules
- Generates invoices and handles loan repayments
- Manages loan exceptions
- Ages loan repayments and manages delinquencies

- Interfaces with collection agencies
- Handles bankruptcies
- Stores loan history data for quick retrieval (MS SQL Database)
- Generates reports
- Seamlessly integrates with the A/R and A/P modules of Microsoft Dynamics GP accounting package

LMS is not dependent upon Samaritan or other data collection software to operate and can be easily customized for commercial lending processes.

Value

BTP has fully automated the assistance AER and CGMA renders to service members worldwide, saving time and creating efficiencies throughout their operations. Moreover, LMS has enabled both AER and CGMA to improve their collection rates, saving hundreds of thousands of dollars per year.